



Press Contact:

Bill Hazelton

TeleMatrix, Inc.

+1 719.638.8821

whazelton@telematrix.net

Important announcement for Teledex customers and channel partners.

For Immediate Release - Colorado Springs, Colorado, December 31, 2009—

Scitec/TeleMatrix (www.scitecinc.com | www.telematrix.net) purchased the assets of Teledex, LLC, San Jose, California, on December 18, 2009. Following are important facts concerning the future of Teledex products.

- Teledex telephone product lines will be continued.
- Teledex global operations are now centralized at TeleMatrix world headquarters in Colorado Springs, and supported regionally through office/warehouse facilities in China, United Kingdom, Dubai, and India.
- The Teledex website will be re-launched at www.teledex.com and www.teledex.net on or before January 4, 2010.
- Because Teledex had a significant order backlog on December 18, we are working diligently to clear it. We aim to start shipping existing (paid) orders in January. Teledex inventory is currently in transit to our Colorado Springs warehouse for integration with Scitec/TeleMatrix logistics systems on January 4, 2010.
- In addition to existing Teledex inventory, we are also manufacturing new Teledex telephones in our ISO-9001 and RoHS-certified factories to help clear the backlog and meet customer demand. Details on product shipments and availability will be announced from the second week of January onwards.
- North America customer service, technical support, and warranty return inquiries will continue to be handled through our central support center in Colorado Springs. Please write prioritycare@telematrix.net for support-related questions, or refer to the contact section below.



- Teledex warranties will be honored as follows:
 1. Limited Lifetime Warranty- Will be supported through January 1st, 2014 in those areas where TeleMatrix currently has service regions.
 2. Revised Teledex Warranty of November 2008- This 5-year warranty will be supported as is.

We will be working hard to integrate the businesses over the next few weeks and visiting customers and channel partners as quickly as possible. We look forward to meeting you all and we thank you for your patience over the coming weeks.

Teledex Contact Details

Following are current Teledex contact points for North America, Europe, and Africa. Visit <http://www.telematrix.net/telematrix-contact-us/> for a complete listing of global offices.

Sales Contacts - North America

East

Warren Potenberg | Northeast US | DID +1 719 571 9222 |
wpotenberg@telematrix.net

Chad M. Collins | Southeast US, Caribbean | DID +1 719 571 9220 |
ccollins@telematrix.net

Kelly Davis | Eastern Canada | DID +1 719-571-9229 | kdavis@telematrix.net

Ken Wilson | Midwest US | DID +1 719 571 9224 | kwilson@telematrix.net

West

David Rafsky | Southwest US, Hawaii, Mexico | DID +1 719 571 9223 |
drafsky@telematrix.net

Jennifer Knutson | Northwest US, Western Canada | DID +1 719 571 9221 |
jknutson@telematrix.net

Bryce Bowman | West Central US | DID +1 719 571 9212 |
bbowman@telematrix.net

Healthcare

Walker Banks | Healthcare Products North America | 1 800 451 4035 Ext. 516 |
wbanks@telematrix.net



Order Processing/Accounts Contacts – North America

Bonnie Rivera

Order Processing/Faceplate Production

Email: brivera@telematrix.net

Direct Tel: +1 719 638 8821, Ext. 208

Jaime Kniep

Invoicing, Accounts Payable/Receivable

Email: jkniep@telematrix.net

Direct Tel: +1 719 638 8821 Ext. 202

Office/Warehouse Address – North America

TeleMatrix, Inc., 5025 Galley Road, Colorado Springs, Colorado USA

Main Telephone Number: +1 719 638 8821

Main Fax Number: +1 719 638 8815

Website: www.telematrix.net

Sales Contacts – Europe/Africa

Virginie Pillon

Sales Director for France, Belgium, Switzerland, Morocco, Algeria, Tunisia

Email: vpillon@telematrix.net

Direct Tel: +44 (0)1908 682182

Mobile: +44 (0)7540 047569

Daniel Everett

Sales Director for Northern and Eastern Europe, including UK and Ireland

Email: deverett@telematrix.net

Direct Tel: +44 (0)1908 682185

Mobile: +44 (0)7715 487686

Simon Alexander

Managing Director and Sales Director for Italy, Spain, Portugal, Malta, Maldives, Africa (with the exception of Morocco, Algeria, Tunisia)

Email: salexander@telematrix.net

Direct Tel: +44 (0)1908 682181

Mobile: +44 (0)7710 484290

Order Processing/Accounts Contacts – Europe/Africa

Maria Potter

Order Processing/Faceplate Production



Email: mpotter@telematrix.net
Direct Tel: +44 (0)1908 682187
Fax: +44 (0)1908 682189

Sarah Young
Invoicing, Accounts Payable/Receivable
Email: syoung@telematrix.net
Direct Tel: +44 (0)1908 682184
Fax: +44 (0)1908 682189

Office/Warehouse – Europe/Africa

TeleMatrix Ltd, Unit 17, RO24 Business Park, Twizel Close, Stonebridge, Milton
Keynes,
MK13 0DX. United Kingdom
Main Telephone Number: +44 (0)1908 682180
Main Fax Number: +44 (0)1908 682189
www.telematrix.net

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