



## **Jan. 30, 2009 – Restocking Fee Charge After 30 Days**

### **Region: Global**

Effective immediately, a 25% restocking fee will be charged for telephone returns with the exception of manufacturer shipping or order input errors. Upon receipt of product, TeleMatrix customers must confirm that receipt of telephones is correct prior to 30 days. After 30 days, the product is non-returnable.