



Attn: TeleMatrix Channel Partner

SIP Certification Required For TeleMatrix IP Channel Partners, Effective January 1, 2010.

IP-PBX Channel Partners-

Effective January 1, 2010, all TeleMatrix SIP and DECT SIP telephone PBX channel partners are required to have completed TeleMatrix Applications SIP certification. Beginning November 1, 2009, TeleMatrix Applications certification training will be available through the new TeleMatrix SIP training website portal. This portal provides access to 1) TeleMatrix online SIP training and certification, and 2) TeleMatrix Knowledge Server SIP product documentation.

Mandatory certification TeleMatrix Applications \$250.00

Non-PBX Channel Partners-

Effective January 1, 2010, all TeleMatrix non-PBX (non-VAR) channel partners must complete both SSCA™ core SIP certification and TeleMatrix Applications SIP certification. SSCA™ stands for "SIP School Certified Associate", which qualifies you as a SIP expert by global companies such as Mitel, Panasonic, Ingate, Bicsi, TeleMatrix, and TIA. Major companies and organizations recognize the SIP School globally as the de-facto certification on SIP.

Mandatory certification SIP Training/ SSCA™/TeleMatrix Applications \$677.50

TeleMatrix Applications-

The TeleMatrix Applications SIP certification program ensures that anyone working with TeleMatrix SIP telephones has been trained on the applications that are provided by TeleMatrix, and are also aware of the technical issues they may face and how to overcome them. Once a student has completed the online training course they will be asked to pass the certification test. Course contents include, but are not limited to the following:

- Installation overview
- Getting a 'working/tested' configuration file to use
- Defining the layout
- Patterns
- Phone boot process
- How the phone gets it's configuration
- Cables and power
- DHCP
- DHCP options
- TFTP
- TFTP software
- SNTP time server
- Switches and Vlans
- Booting across multiple Vlans
- Getting the 'correct' configuration file
- Connecting a laptop
- The Mass configuration utility
- From templates, through to files on the TFTP server
- Other phone locations and types i.e. Lobby, Kitchen
- Mass administration utility
- Discovering phones
- Managing firmware
- Symptoms, corrections and FAQs
- All about the Knowledge Server
- Information about the TeleMatrix certification test



TeleMatrix Knowledge Server-

Passing the TeleMatrix Applications test enables access to the following TeleMatrix Knowledge Server features and services, which will be available online November 13, 2009:

- Documentation for all TeleMatrix telephones in PDF format for download, including user guides, and brochures
- Access to download of MCU/MAU programs
- IP Mass Configuration tool for download
- IP Mass Admin tool for download
- Sample configuration files
- Phone firmware
- Product images for use on promotional material
- A bulletin board to show known problems and severity
- FAQ page
- User forum where partners can engage in conversation about TeleMatrix products/configurations
- Bug reporter
- And-A-Phone/PBX Matrix search for documents, issues, and bugs on any PBX and TeleMatrix phone combination

Pricing-

Course	Description	Cost	Comment
Core SIP Training	Core SIP course	\$350	Optional
SSCA™ Certification	Core SIP Certification	\$100	Optional
SIP Training/SSCA™ Certification	Core SIP Course & Certification	\$427.50	Optional
TeleMatrix Applications	TeleMatrix IP Certification	\$250.00	Mandatory for all IP-PBX Resellers
SIP Training/SSCA™ Certification/TeleMatrix Applications Certification	Core SIP Course, SIP Certification, TMX Certification	\$643.63	Mandatory for all Non-IP PBX Resellers

Sign Up-

To initiate training for your organization, click on the link below, select the required course(s), pay the course fee(s) online with a credit card, and begin your training and certification processes.

<http://telematrix.thesipschool.com>

Questions-

If you have questions regarding TeleMatrix Applications or SSCA™ SIP certification, please contact iPriorityCare SIP customer support, or your TeleMatrix Regional Sales Director:

iPriorityCare: iprioritycare@telematrix.net

Regional Sales Directors: <http://www.telematrix.net/telematrix-contact-us/>