



## iPriorityCare<sup>SM</sup> Program

- TeleMatrix's iPriorityCare Program provides up to 2 hours of on-line and telephone installation support. Below fees apply.
- This is a must program to ensure smooth installations for both Dealers and Distributors that are not certified PBX/VAR's.
- \$250.00 US is the set fee per property for first 2 hours of iPriorityCare assistance. Subsequent hours of assistance will be billed at \$125.00 per hour.
- Provides:
  - Professional Technical Support.
  - Mass Configuration Tool Preparation.
  - Installation support before, during and after (within 30 days) your deployment.
- TeleMatrix will need:
  - Completion of our SIP Configuration Worksheet. Allows us to pre configure the Mass Configuration Tool program for your unique needs.
- For PBX certifications please visit [www.telematrix.net/telematrix-downloads/](http://www.telematrix.net/telematrix-downloads/), look under the documents section.
- Please contact iPriorityCare<sup>SM</sup> professionals with questions and for additional information - [iprioritycare@telematrix.net](mailto:iprioritycare@telematrix.net).