



iPriorityCareSM Program

- TeleMatrix's iPriorityCare Program provides up to 2 hours of on-line and telephone installation support. Below fees apply.
- This is a must program to ensure smooth installations for both Dealers and Distributors that are not certified PBX/VAR's.
- \$250.00 US is the set fee per property for first 2 hours of iPriorityCare assistance. Subsequent hours of assistance will be billed at \$125.00 per hour.
- Provides:
 - Professional Technical Support.
 - Mass Configuration Tool Preparation.
 - Installation support before, during and after (within 30 days) your deployment.
- TeleMatrix will need:
 - Completion of our SIP Configuration Worksheet. Allows us to pre configure the Mass Configuration Tool program for your unique needs.
- For PBX certifications please visit www.telematrix.net/telematrix-downloads/, look under the documents section.
- Please contact iPriorityCareSM professionals with questions and for additional information - iprioritycare@telematrix.net.