

Smart look.
Smart move.
That's TeleMatrix



Interop IP Partners: (manufacturer certifications)

Types of Interoperability

Certified IP Partners:

This certification means the device has been tested and/or validated by Telematrix Inc. SIP Lab and/or its InterOp partners specified in an agreement mutually accepted and executed by both. Once our device has been certified as Certified the 1st level of support is to be provided by the InterOp partner assessing compatibility and Telematrix Inc 2nd. Generally, the 3rd party device is the more complex device in the InterOp.

Compatible IP Partners:

This identifies that the 3rd party provider of the device has:

- Performed the Interoperability testing they deemed necessary.
- Asserted to Telematrix Inc. that the tests outlined in the test plan were successful.
- Have completed the Telematrix Training and passed the certification test.

All requests for support and documentation related to the InterOp are referred directly to the 3rd party, as they are the ones making the assertion of compatibility.

For more information about becoming an IP Compatible Partner please contact:
SIPSupport@telematrix.net

Field-Assessed:

For informational purposes only, field assessed means that the device has been tested and/or used to some degree by someone successfully, though details may or may not be available. Telematrix Inc support does not apply to field assessed interoperability certification.